



FEDVIP Open Season Frequently Asked Questions (FAQs)

Frequently Asked Questions	
What is FEDVIP?	FEDVIP stands for the Federal Employee Dental and Vision Insurance Program. FEDVIP provides eligible patients with five options for vision care as well as the option to not enroll at all: VSP, BlueVision, United Healthcare, EyeMed (Aetna), and MetLife.
Which patients are eligible for FEDVIP coverage?	Full and certain part-time Federal employees and annuitants, certain retired uniformed service members and their dependents, and family of active-duty service members (TRICARE).
When is FEDVIP Open Season?	Open Season (the Federal Government’s term for open enrollment) for FEDVIP will start on November 13 and ends on December 11, 2023 (midnight EST).
What VSP plans are available for FEDVIP patients?	<ul style="list-style-type: none"> • FEDVIP coverage includes a Standard Option plan and a High Option plan for enhanced benefits. For more information on the plans, visit choosevsp.com/os • Patients can enroll in VSP no matter which medical plan they choose. • If a patient is happy with their VSP plan, no action is needed. They will automatically stay enrolled for the same plan next year.
What is new to FEDVIP in 2023?	<ul style="list-style-type: none"> • In 2021, VSP added PremierMax™ to FEDVIP plans as a key differentiator to separate us from competitors. For VSP members who have PremierMax as part of their VSP vision plan, they’ll receive enhanced benefits when they visit a VSP Premier Edge™ practice at the Platinum- and Gold-level. We will continue with the same great benefits in 2023. <p><u>Both VSP Plans include:</u></p> <ul style="list-style-type: none"> • An annual WellVision Exam® • Essential Medical Eye Care • VSP LightCare™ • VSP KidsCare • \$0 copay for standard progressives • \$0 copay for impact-resistant lenses for adults • \$0 copay for UV and scratch-resistant coatings • FEDVIP members also have access to the Premier Edge Promise, a worry-free eyewear guarantee when they visit a Premier Edge location. <p><u>FEDVIP Standard Plan:</u></p> <ul style="list-style-type: none"> • Retail frame allowance to \$150 • \$0 copay on exams and an additional \$50 on Featured Frame Brands at a Premier Edge location or any frame at Visionworks® • \$120 allowance for contacts (instead of glasses)

	<p>FEDVIP High Plan:</p> <ul style="list-style-type: none"> • Standard progressives are covered in full • Retail frame allowance to \$200 • \$0 copay on exams and/or glasses and an additional \$50 on Featured Frame Brands at Premier Edge Program locations or any frame at Visionworks • \$0 copay for TechShield® coatings and light-reactive lenses such as SunSync® • \$150 allowance for contacts (instead of glasses)
<p>What is VSP Vision Care doing to create awareness of FEDVIP Open Season to my patients and potential patients?</p>	<p>For the sixth year in a row, VSP® Vision Care Marketing will execute a FEDVIP consumer marketing campaign. This marketing campaign is a substantial effort to support patient flow into VSP network practices. Some of the marketing efforts include:</p> <ul style="list-style-type: none"> • Virtual and in-person benefit fairs • Digital, print, and social advertising • Email campaigns • Mailers (encouraging utilization and buy-up during Open Season)
<p>What’s the Premier Edge Promise?</p>	<p>The Premier Edge Promise is an enhanced eyewear protection program accessible exclusively at Gold and Platinum level Premier Edge practices. This worry-free eyewear guarantee offers enhanced protection from the unexpected. Whether it’s accidentally broken or damaged glasses, a prescription change, or a style change, if the member doesn’t love the glasses they chose, they are covered.</p> <p><i>*Restrictions apply. A \$40 processing fee may apply for the patient on Marchon/Altair featured frame brands.</i></p>
<p>How does VSP differentiate from the other vision care options (BlueVision, United Healthcare, EyeMed (Aetna), and MetLife) that FEDVIP patients can choose from during Open Season?</p>	<p>Expanded coverage at practices participating in Premier Edge enhances the patient experience by offering lower out-of-pocket costs at these practices without taking away from standard coverage at all other VSP Network Provider locations.</p> <p>For instance, when patients choose the VSP High Option plan and go to a Premier Edge location, they are eligible for:</p> <ul style="list-style-type: none"> • \$0 copay for their eye exam, frames (up to a \$250 allowance), and single vision lenses • \$0 for TechShield® Anti-glare coating • \$0 for impact-resistant lenses • \$0 for light-reactive lenses
<p>How can I identify my patients who enrolled in VSP Vision Care coverage through FEDVIP?</p>	<p>As of January 1, 2022, VSP Vision Care issued all FEDVIP members a new 10-digit Member ID number. Your practice can use this Member ID to identify your VSP patients and incorporate the number into the patient authorization process.</p> <p>These patients can simply log in to their vsp.com account as they normally would and navigate to their Member ID card. Their ID card will be updated with this new number, and they can print their Member ID card at any time. They can also contact Member Services at 800.807.0764 for their Member ID and they can then use this ID to create an account or log in to vsp.com.</p>

<p>What resources are available to help promote FEDVIP Open Season to my patients?</p>	<p>Patient Engagement Kits will be mailed to Premier Edge Platinum and Gold level practices in the 15 states with high FEDVIP prospect enrollment opportunities. These kits will include:</p> <ul style="list-style-type: none"> • A cover letter • Patient card handouts <p>For all other practices, they can find digital resources, such as social tiles, signage, and a patient email template, on vspproviderhub.com/fedvip.</p>
<p>Where should I send my patients for more information on VSP and FEDVIP?</p>	<p>For more information on selecting VSP coverage during FEDVIP Open Season, you can send your patients to choosevsp.com/os.</p> <p>To enroll, patients can visit BENEFEDS.com or call 877.888.FEDS (3337) from November 13 through December 12, 2023 (midnight EST).</p>